WORLDWIDE RESULTS 2017

EGENCIA QUICK FACTS



SUPPLY

hotels partner through the Egencia Preferred Program for exclusive deals and offers

300+

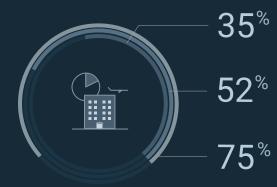
airline carriers supported

350,000+

business friendly hotel properties, including 90,000+ alternative lodging instant bookable

160,000+

hotel properties have exclusive deals



35%

payment solution thanks to our merchant coverage

Lind largest TMC

60+

countries

operations

worldwide

countries offering

Egencia's fully integrated

technology and

service offering

#1 TMC in Sweden

#2 TMC in France

27



increase in gross bookings YoY

+13% increase in revenue YoY billion in gross bookings globally

\$**521**

\$**7**

million revenue denerated

ONLINE ADOPTION IN OUR MOST MATURE REGIONS

3,500+ emplovees **91**[%] North America worldwide 37 87% Europe countries serviced by Egencia Global Alliance Partners AWARDS AND RECOGNITION EGENCIA MOBILE STATS Corporate Travel Awards named Egencia the **#1 TMC in the UK** Travel News named Egencia the The Egencia app reached the 1 million cumulative downloads. +65% in 2017. *Tour Hebdo* named Egencia the ᠕ Travelers are increasingly using the app during their trips; in-trip views increased by 29% - YOY (2016 vs 2017)

EGENCIA[®]

Fully Integrated Technology & Service

Every travel program dollar counts, that's why Egencia has continually invested in a fully integrated booking solution. Whether a traveler is visiting our website, speaking to a travel consultant or using our app, they will always have the same exceptional level of service. A fully integrated booking solution allows us to provide a consistent user experience across devices, invest more efficiently in innovation, and most importantly, keep pace with the evolving expectations of the modern traveler.

Create Your Travel Culture

A well-executed travel program not only contributes to traveler satisfaction, but retains talent in your organization. Our solutions are adapted to help you achieve your budgetary goals but also promote the right travel culture. Egencia empowers employees with the right booking tools and services, which will in turn increase online adoption while driving down costs.

Products That Add Real Value

We are committed to delivering new features that add real value for our customers. Examples of new features we rolled out in 2017 include the ability to exchange or cancel flights online for Travelers, expanded booking and management capabilities in the Egencia App and added brand new travel analytics workspaces for Travel Managers.

Take a full product tour at: bit.ly/EgenciaProductTour



Egencia **makes every business trip count** for travelers and travel managers by leveraging an industry-leading technology platform simplifies the process of planning, booking and managing business travel. Relying on timely, data-driven insights from Egencia, businesses stay one step ahead by making choices that align with traveler preference and corporate policy. A dedicated team of travel consultants is ready to assist every step of the way, whenever and wherever needed. Egencia serves small, mid-cap and multi-national companies in more than 60 countries.

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